

SCREEN DEALING No: 13/99 BULLETIN



To: **All Members**
SYCOM Managers

SYCOM IV Software Installation

Members are advised that a software upgrade will be performed on the SYCOM® IV system, commencing at 6.00 pm this evening, 18 May 1999. Accordingly, demonstration mode will not be available until the completion of the installation on Wednesday evening, 19 May 1999. This installation will require Exchange staff access to all Member sites during Wednesday, 19 May 1999.

Further to this notice, all Members are asked to ensure that each of their SYCOM® IV workstations are logged on and do participate during lunchtime trading this Thursday, 20 May 1999.

SYCOM® IV IMPLEMENTATION SIMULATION

Additionally, the Exchange intends to simulate the maintenance procedures and process required for the implementation of daytime products commencing on the evening of Thursday, 20 May 1999. Accordingly, demonstration mode will not be available on Friday, 21 May 1999.

When Members log into demonstration mode on Monday, 24 May 1999, they should have access only to the daytime products - wheat, wool and electricity. During the week, the remaining SFE products and then NZFOE products will be added to simulate the Exchange's implementation phases.

MEMBER FEEDBACK

Members are reminded that any feedback arising from training or participation in demonstration mode is welcome and should be lodged through the SYCOM® Help Desk on 9256 0677.

Frank Coyne
General Manager; Trading Operations

18/05/99