

## **SCREEN DEALING BULLETIN NO. 04/00**



### **Disruption to Market on 4 February 2000**

The Exchange experienced some problems on the evening of 3 February and again on 4 February, leading to a halt of the market for 47 minutes on the morning of 4/2/00. These problems arose from a deterioration in the service provided by the SQL Gateway which is responsible all connections to the systems database including the generation of Member reports.

As a consequence, some Members were unable to run their Trading Activity reports on the evening of 3/2/00, leading to difficulty in reconciling their positions. This service further deteriorated during the morning of 4/2/00, leading ultimately to the system pausing at 10.30 am.

Rather than cut over to the backup system which may also have been affected, the Exchange elected to shut down and restore the service before re-opening at 11.17 am.

At the time of writing, enquiries are continuing and will advise Members of the outcome in due course.

**George Maganas**  
**Screen Dealing Manager**

**04/02/2000**