

## **SCREEN DEALING BULLETIN NO. 17/00**



### **SYCOM HALT - 3 MAY 2000**

An incident occurred at 12.00 pm on 3 May 2000 whereby the Primary Trading Engine failed, resulting in the Sydney and New Zealand markets being halted for approximately 50 minutes.

To rectify this problem, it was necessary to shut down and re-initialise the SYCOM® system as attempts to cut-over to the standby components were unsuccessful.

The Exchange regrets any inconvenience and disruption which this incident caused to Members and assures that the Exchange and its developers are continuing investigations into this matter with the highest priority.

GEORGE MAGANAS  
SCREEN DEALING MANAGER

31 AUGUST 2000