

## **SCREEN DEALING BULLETIN NO. 47/00**



### **MARKET DISRUPTION - 18 DECEMBER 2000**

Participants are advised that, following the SYCOM® IV system upgrade on 18 December 2000, a system issue was identified at approximately 17:00. This resulted in the market being halted for approximately 35 minutes.

The problem occurred when the system was moved into the new trading day whereby GTC orders were not disseminated to SYCOM® workstations and SYCOM® interfaces. To remedy this issue, users were required to shut down and restart workstations.

Following analysis undertaken by SFE and its developers, the problem was identified as a Multicast issue.

Further to correspondence with the SFE's developers, an emergency fix has been released for immediate resolution to this problem. Accordingly, to minimise further disruption to users which would involve a workaround, the system will be shut down at 16:45 on 19/12/00 to perform non routine maintenance and will be made available at 17:05.

**Please note that the evening session will PRE-OPEN at 17:20 and OPEN at 17:30.**

The SFE regrets any inconvenience caused to Participants and their clients.

### **SYSTEM ENHANCEMENT - SHARED ORDERS**

Following market feedback regarding the new shared order functionality, the SFE is investigating a system enhancement which will provide users with the option to filter other users' shared order trades in the Confirmed Trades screen.

GEORGE MAGANAS  
TRADING OPERATIONS MANAGER

19 DECEMBER 2000