

## **SCREEN DEALING BULLETIN NO. 07/01**



### **OVERNIGHT TRADING DELAY**

As Participants are aware, an extensive upgrade to the SYCOM® system was performed in mid December 2000. Following any major system upgrade, a bedding-in process occurs whereby minor teething issues may arise.

An incident relating to the system upgrade resulted in a delay of 40 minutes to the evening session on 30/01/01 due to a double failure of the primary and backup SQL database.

Following investigations, it was determined that the problem resulted from a corrupt value in the SQL database which occurred whilst converting SQL from version 6.5 to 7.0 in the December upgrade. The SFE has rectified this issue and has performed a comprehensive review of all records to ensure data integrity.

Accordingly, additional checks and tools are being reviewed in order to avoid any recurrence in future upgrades.

The Exchange regrets any inconvenience caused to Participants and their clients.

GEORGE MAGANAS  
TRADING OPERATIONS MANAGER

31 JANUARY 2001