

Screen Dealing Bulletin No: 23/01

From: SFE Corporation Limited ABN 74 000 299 392

Date of Issue: 31 May 2001

Effective Date: Immediate

## TRADE CONFIRMATION PROBLEM

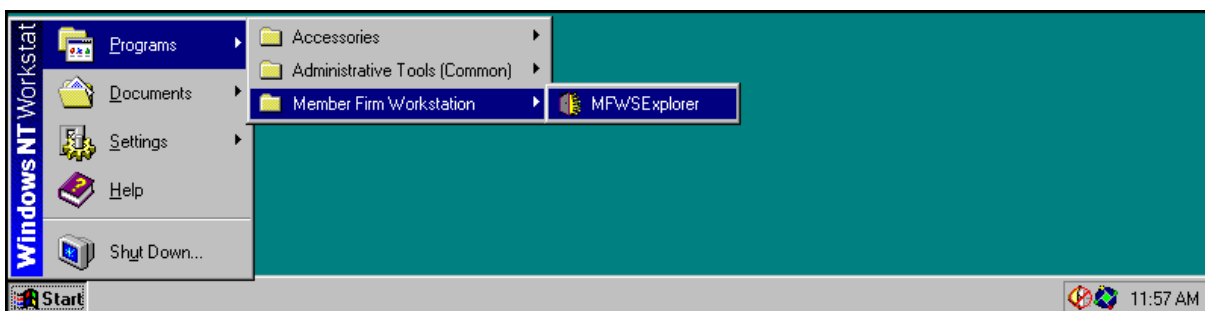
Participants are advised that an issue has today been identified with trade confirmations on both the SYCOM® Workstation and SYCOM® Interface. The problem relates to a situation where an order has traded but is not updated in the Trader Book or the Confirmed Trades window. This is based on a timing issue between signing on to Windows NT and opening the Explorer Tree which can prevent the service from completing its data table updates. It should be noted that on the SYCOM® Interface, an execution report is not sent from the Interface to the Order System.

A fault has been raised with SFE developers and a fix will be made available in the next release of SYCOM®.

**Participants should immediately apply the following workaround. After logging onto Windows NT on the SYCOM® Workstation or SYCOM® Interface, please allow a 2-3 minute period before opening the MFWS Explorer and signing onto SYCOM® trading activities.**

Provided below is a step by step procedure which Participants should adhere to:

- Step 1:** Begin Logon Sydney Futures Exchange: **Ctrl + Alt + Del**
- Step 2:** Warning message: "Sydney Futures Exchange Unauthorised Access is Prohibited" should appear. Select OK
- Step 3:** Logon Information Sydney Futures Exchange; **Input User Name / Password / Domain=Markets**
- Step 4:** Wait **two to three** minutes before proceeding to Step 5
- Step 5:** Go to Start → Programs → Member Firm Workstation → MFWS Explorer (illustrated below)

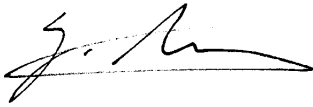


- Step 6:** Log in to Trading Activities → SYCOM®

# S F E B U L L E T I N C O N T I N U E D

The SFE regrets any inconvenience caused to Participants and their clients.

If you have any questions regarding this issue, please contact the Sycom® Helpdesk on 02 9256 0677.

A handwritten signature in black ink, appearing to read 'G. Maganas', with a long horizontal flourish extending to the right.

George Maganas  
**Manager, Trading Operations**

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