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**SFE AND NZFOE MARKET HALT – 19 FEBRUARY 2003**

Market users are advised that on 19 February 2003 the SYCOM system experienced a period of unavailability totalling 116 minutes.

The market halt was caused by a failure in a Core Router servicing the SFE network. The effect of the failure was to automatically halt the market and disconnect all users accessing via that particular Core Router. Subsequently all SYCOM services and Databases required recovery. The recovery process and confirmation of data integrity prior to resumption of trading necessitated the extended delay.

The SYCOM system is now fully functional. SFE Technical staff and the hardware and software providers will perform investigation of the incident.

Please be aware that SFE takes every care to maintain system hardware and software stability and integrity and apologises for any inconvenience caused.

In the event of SYCOM disruption clear instructions and information can be received in real time using the SYCOM status facility on the SFE website. To access this information users should click on SFE Trading (top left-hand corner of the SFE website) and then the "SYCOM status traffic light". Alternatively use the link below.

<http://www.sfe.com.au/index.asp?dispage=/site/html/status/status.asp?appl=SYCOM>

Exchange Status	Time
SFE and NZFOE Halted	10.39
SFE and NZFOE reconnection	11.58
SFE and NZFOE Pre-open	12.30
SFE and NZFOE Open	12.35

Should you have any queries please contact the undersigned on 9256-0554 or [draper@sfe.com.au](mailto:draper@sfe.com.au)

*David Raper*

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**Manager, Business Operations - Derivatives**

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