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SYCOM WORKSTATION DISPLAY ISSUE

Participants are advised that a display issue may arise on a SYCOM Workstation that operates as part of a shared order group. Specifically when a trader modifies an existing open "Shared" order from the Trader Book to a price that will immediately match an order in the market the order being modified may not be removed from the Trader Book. However, the Confirmed Trade message and window will update correctly.

It must be emphasised that this issue will not result in duplicate live orders or order matching above the stipulated order size. This issue is strictly confined to the display of orders in the Trader Book and will be resolved by logging the Workstation off and back on.

The software providers are currently investigating this display issue and a fix will be implemented at the earliest opportunity.

Should you have any queries please contact the Trading Operations helpdesk on 9256-0677

David Raper

David Raper
Manager, Business Operations - Derivatives

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