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From: SFE Corporation Limited ABN 74 000 299 392

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SYCOM HOST INFRASTRUCTURE UPGRADE

SFE has been planning the upgrade of SYCOM infrastructure and recent successful testing has confirmed an installation date of the 22-23 November. Whilst this should not affect Participants it is recommended that all Participants confirm that they can connect to SYCOM prior to market open on 24 November. This bulletin details the recommended course of action and timeframes.

The hardware and operating system upgrade to the SYCOM Host has not required any changes to Workstations or Interface terminals. However Participants are required to ensure that all Workstations and Interfaces in all locations remain powered up over the entire weekend period. This will allow SFE to monitor Participant connectivity.

The SYCOM Host will be made available to Participants for test connection between the hours of 10am and 1.30pm on Sunday 23rd November 2003. All systems will be internally tested by the SFE, however Participants are required to independently check their connectivity capability. Connectivity testing should include all Participant sites (international and domestic) and all client sites accessing via the direct client connection model. Non-completion of a connectivity test by a Participant who is then subsequently unable to connect prior to the beginning of trading on the 24 November may result in the market opening prior to connectivity being achieved. All efforts will be made to avoid this situation but it will require the active engagement of Participants.

Interfaces equipped with "Auto Log-on" facility will automatically gain connection at approximately 10.30am on 23rd November when the SYCOM Host is engaged for testing. For these interfaces SFE will monitor and verify connection on behalf of Participants.

A Participant test of connectivity is defined as logging into the application for all Interfaces and greater than 50% of Workstations.

SFE Trading and Technical staff will be available between 9.30am and 2pm on Sunday 23rd November 2003 to assist Participants in their connectivity sanity check. Participants are advised to contact the helpdesk prior to commencing testing to allow independent verification. Communication on this date should be made via the Business Operations Helpdesk on (02) 9256 0677.

S F E B U L L E T I N C O N T I N U E D

Real time information on the SYCOM Host upgrade can be accessed from the SYCOM Status page on the SFE website. The following link will take you to the SYCOM Status icon, which will direct you to the relevant page.

<http://www.sfe.com.au/index.html?content/sfe/intro.htm>

The Table below details the sequence of events over the weekend.

DATE	TIME	
22/11/03	08:00	Trading session ceases
	09:00	SYCOM brought down / purge
	10:00 – 16:00	Data Migration performed
		Testing Communications, SYCOM Trading Platform & Network Hardware
23/11/02	10.30am	SYCOM Trading Platform hardware restarted to allow all Participants to reconnect
	1.30pm	SYCOM Trading Platform hardware stopped
24/11/02	01:00 – 01:30	SYCOM Trading Platform hardware restarted for week beginning 24 th November

Technical Details

The SYCOM trading application runs on a Microsoft Windows NT 4 Server platform and uses a Microsoft SQL 7 Server for its data repository. SFE will be upgrading the Operating System platform and Data Repository to Microsoft Windows 2000 Server. Furthermore, the SYCOM trading host application will be upgraded with a Windows 2000 compatible version.

Participants are requested to nominate a Business and Technical contact, including name, responsibility and contact number and send the details to sycom@sfe.com.au by Tuesday 18th November.

Should you have any queries please contact Business Operations Helpdesk on 9256-0677 or sycom@sfe.com.au



David Raper
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