



Screen Dealing Bulletin No: 34/04

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SFE AND NZFOE MARKET HALT- 28 OCTOBER 2004

Market users are advised that on 28 October 2004 the SYCOM system experienced a period of unavailability totalling 52 minutes.

The market halt was caused by a failure in the Primary Market Reporting Service. The fault occurred during the loading of the trading day with the Market Reporting Service unable to find the Universal Naming Convention (UNC) path to read the data table files located on the domain controller. The effect of this failure was to immediately disconnect all users. A reset of all SYCOM host component services instigated recovery.

The SYCOM system is now fully functional. SFE technical staff and software providers will perform investigation of the incident.

Please be aware that SFE takes care to maintain system hardware and software stability and integrity and apologises for any inconvenience caused.

In the event of SYCOM disruption clear instructions and information can be received in real time using the SYCOM status facility on the SFE website and is available at.

<http://www.sfe.com.au/index.html?site/status/status.htm?sycom>

Exchange	Time
SFE and NZFOE Halted	13.08
SFE and NZFOE Reconnection	13.27
SFE Pre Open	13.55
SFE Open	14.00
NZFOE Pre Open Night Session	14.30
NZ Open Night Session	14.40

Should you have any queries please contact the Business Operations help desk on 9256 0677 or sycom@sfe.com.au

David Raper

David Raper
Manager, Business Operations

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