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## **SFE MARKET HALT – 12 May 2005**

Market users are advised that on 12 May 2005 the SFE market experienced a period of unavailability totaling 35 minutes.

The Sycom system halted at 16.57 during the standard break between the day and night sessions. The halt was caused by a failure in the Primary Gateway Service within the SYCOM application. The impact of this fault was an immediate halt in the availability of the Sycom application. Recovery from this incident required a reboot of all SYCOM host hardware which resulted in all Workstations and Interfaces losing connection.

The SYCOM system is now fully functional. SFE technical staff and software providers will perform an investigation of the incident.

Please be aware that SFE takes every care to maintain system hardware and software stability and integrity and apologises for any inconvenience caused.

In the event of a SYCOM disruption, clear instructions and information on opening time, order status and Workstation recovery can be received in real time using the SYCOM status facility on the SFE website and is available at <http://www.sfe.com.au/site/status/status.htm?sycom>

<b>Status</b>	<b>Time</b>
Sycom system paused	16.57
Participant connection available	17.28
SFE Market Pre Open	17.40
SFE Market Open	17.45

Should you have any queries please contact the undersigned on 9256 0554 or [draper@sfe.com.au](mailto:draper@sfe.com.au)

*David Raper*

## **Manager, Business Operations - Derivatives**

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