



Screen Dealing Bulletin No: 10/05

From: SFE Corporation Limited ABN 74 000 299 392

Date of Issue: 18th May 2005

SFE MARKET HALT – 16 and 18 May 2005

Market users are advised that on 16 May 2005 the SFE market experienced a period of unavailability totaling 105 minutes.

Event	Time	Down Time
Connection and Performance issues reported	10:07:00	
Immediate Investigation	10:07 – 10:11	
SFE Market Halted	10:11:13	
Debt Products Pre Open	11:40:00	
Debt Product Open	11:45:00	1:34:47
SPI and Currency Pre Open	11:46:00	
SPI and Currency Open	11:51:00	1:39:47
Commodity Pre Open	11:52:00	
Commodity Open	11:57:00	1:44:47

The SFE market was halted at 10:11:13 due to connection instability and significant Workstation delays in receiving price updates. The fault was caused by a failure in the Multicaster Service within the SYCOM application. The impact of this fault was a continual request for information by Workstations and Interfaces accessing Sycom through an impacted router. Recovery from this incident required a reboot of the SYCOM host hardware which resulted in all Workstations and Interfaces losing connection, in accordance with standard recovery procedures.

Further to investigation by SFE technical staff and the software provider a patch for the fault was released to SFE, tested and implemented on 18 May 2005. The implementation of the fault fix required the halting of the New Zealand and Currency products for a total of 70 minutes.

Event	Time	Downtime
NZ and AUD Products Halted	07:00:00	
SFE Products Closed as normal	07:00:00	
NZ and AUD Products Pre Open	08:00:00	
NZ and AUD Products Open	08:10:00	01:10:00
SFE Products Pre Open as normal	08:20:00	

SFE Products Open as normal	08:30:00	
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The SYCOM system is now fully functional. SFE technical staff and software providers will perform a full investigation of the incident.

Participants are reminded that all Workstations and Interfaces will be upgraded between 21st and 28th May 2005.

In the event of a SYCOM disruption, clear instructions and information on opening time, order status and Workstation recovery can be received in real time using the SYCOM status facility on the SFE website and is available at www.sfe.com.au

Should you have any queries please contact the undersigned on 9256 0554 or draper@sfe.com.au



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