

SFE NOTICE NO.**141/05**

Date of Issue: 14th October 2005
Effective Date: 15th October 2005

SFE Participant Network Upgrade

Further to information provided to Participants on 22 August 2005 regarding the SYCOM Participant Network Upgrade, SFE is pleased to announce the commencement of upgrade activity. This Notice provides a broad timetable for the upgrade and details requirements of Participants in the unlikely event that a rollback is required.

The first stage of the upgrade is to be undertaken this weekend (15th October 2005) and will involve an upgrade to the core routers located at SFE and utilised by all Participants.

Specifically SFE will complete the following tasks.

- Installation of RSP16 (CISCO 7500 Router Switch Processor)
- IOS Upgrade
- Installation of a new card (STM1 Technology)

Production connectivity for all Participants will be tested on 15th October 2005. While the solution has been fully tested, should a rollback be required on Monday 17th October, Participants are not required to be involved and recovery will be managed from SFE.

The second stage of the upgrade will involve connecting the new production and permanent back-up lines from Participant sites to SFE and a replacement of the existing hubs with the latest switch technology. This will be staged over a period of 6 weeks beginning on 24th October. Participants will be individually contacted by SFE prior to implementation. Participants will be provided with documentation detailing required Participant actions in the unlikely event that roll back is required. Completion of this component of the upgrade, prior to the December 2005 roll, will delivery improved ability for Participants to recover connection in the event of SYCOM or network disruption.

The SFE Service Desk (02) 9256 0677 will be available to respond to Participant calls.

The functionality to provide the seamless failover between the new production and permanent back-up line and with it improved connection resilience will be activated for all participating Sydney Participant Network sites at the same time early in the New Year.

Should you have any queries please contact SFE Service Desk on (02) 9256 0677 or sycom@sfe.com.au



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