

SFE NOTICE NO. 128/06

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Austraclear Replacement System Update

Replacement System Update

It has now been over 8 weeks of business operations with the new Austraclear system. The system has met most performance targets and major milestones during this time. Post go live the amount of on-line data stored on the system, and user activity has been growing significantly. Importantly the user activity is much greater than was previously experienced on the Fintracs system (e.g. rarely were there 200 users at one time on Fintracs whereas Exigo has averaged over 600 users on the system at one time and more on-line queries are being conducted on a greater range of data). Whilst these situations have been disruptive to some participant activity due to system slowness or response time-outs the integrity of the system remains intact. These issues have been closely monitored, recorded and analysed. Other than some minor code changes the majority of the issues relates to load balance, batch run timings and query timings. Accordingly changes will be introduced in a structured way, including the following:

- Adjusting the balance of the system work load
- Restricting open ended / incorrect queries, which some users have been performing. The result of which is the return of large amounts of data leading users to experience a connection lost error (which is in effect a system time out)
- Enhancing the performance of certain standard queries to return the results faster
- Optimising the performance of the databases
- Visiting users to suggest more efficient ways of processing transactions and querying on data.

While the issues experienced to date have been of some concern to Participants, Austraclear is of the view that the progressive implementation of the above enhancements will deliver appropriate benefits. In the interim your patience is greatly appreciated.

Next Release

Work has continued on the scoping and definition of the next release. Austraclear and its software provider expect to be in a position to provide information on the planned scope and changes to be delivered in the next release within the next month.

Market and Technical information during an Incidents

In the event of a technical incident restricting access to the Austraclear system Participants are advised to consult the "Exigo System Status" on the SFE website. This page will be undated with relevant information during the incident.

<http://www.sfe.com.au/index.html?content/austraclear/intro.htm>

Should you have any queries please contact Austraclear Service Desk on 1300 768 055 or servicedesk@sfe.com.au

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